Missouri State University Libraries’ CY 2019 Assessment Plan

The MSU Libraries’ 2019 Assessment plan is focused on improving student success support in the four major categories outlined in the Libraries 2020 Project.

Collections

Question: Textbook costs are a barrier to student success; what materials can the Libraries acquire to reduce that barrier?

Assessment:
- Identify & list high enrollment, high drop, and high fail courses
- Create a price list for those texts

Resulting Action: A course reserve collection targeted at supporting the success of the largest number of students

Services

Question: How can the library better support student success within academic programs?

Assessment:
- Analyze all academic programs’ core curricula
- Identify course assignments that could benefit from increased library support through:
  - Information literacy instruction
  - Resource guides
  - Collection building

Resulting Action: Implementation of a library student success support plan tailored to each academic program

Spaces

Questions: How can the Libraries best configure space to increase student success? What are the patterns in student study space use?

Assessment: Formally observe Meyer Library space use. Measure:
- Number of students in various spaces
- Type of technology being used
- Students’ book and note use
- Other amenities used

Resulting Action: Shape renovation and resource purchasing plans, particularly in:
- Furniture and space design
- Technology lending
Organizational Matters

Questions:
1. How can we leverage our employees’ strengths to better meet organizational needs?
2. Where are we currently investing effort that might be better placed elsewhere?

Assessments:
1. Use Gallup StrengthsFinder to develop self-awareness of strengths in middle management and develop best practices for collaboration.
2. Conduct an Effort Inventory identifying distribution of workload and workflow efficiency

Resulting Actions:
1. An internal capacity development program to address gaps and strengths in the Libraries’ middle management team.
2. A reallocation of employee efforts to increase efficiency and productivity.